



Remote Learning Parent and Student Tech Support

If a remote learner is having technical issues with their technology equipment at home please let us know.

Submit a tech support request: <https://forms.gle/3uYW6gXAVmUaqj2X6>

or

Email: techsupport@devineisd.org

When requesting support please provide the following information:

Student Name:

Student ID#:

Grade:

Parent/Legal Guardian Name:

Phone Number:

Parent/Legal Guardian Email:

Technical issue:

We will offer tech support for:

- Assistance with student Google accounts and passwords.
- Students not being able to join a Google Classroom.
- Hardware issues
- Inoperable device(s)
- WiFi connection issues

*****Disclaimer*****

Devine ISD is not responsible for non-district issued or owned technology equipment and unfortunately, cannot be held responsible for any consequential, punitive, special, or indirect damages incurred from following any technical troubleshooting suggestions